



Learning Cloud Support Pass

Starter and Social Impact Starter Edition Customers

Summary

You are ready to embark on your journey to increased productivity and organizational development with NetSuite. You know that you need to learn how to harness the power of NetSuite as you begin your activation, but your time is precious.

With the Learning Cloud Support (LCS) Pass, you can have online access to learning content anytime, anywhere. The LCS Pass is a subscription-based training solution that enables you to easily and cost-effectively engage in continuous learning. By having on-demand access to learning 24 hours a day, 7 days a week, the LCS Pass is perfect for just in-time training.

The Learning Cloud Support Starter Pass is tailored specifically for Starter and Social Impact Starter activations. This offering provides a streamlined learning experience with courseware

Key CRM Features

- On-demand access to your learning content anytime, anywhere, 24x7.
- Instructor support for fundamental course questions within one business day.
- Increased self-sufficiency in administering and managing NetSuite.
- Courses to take now as you start your implementation and courses to take later as you need.

designed to fit your immediate needs as you begin your implementation, along with the option to learn more as desired. With the LCS Starter Pass, you can easily get up to speed on your NetSuite activation, as well as engage in continuous learning that fits around your schedule.

LCS Pass – Starter – “Take Now” Components

Your training begins with taking the following tutorials for an introduction to the NetSuite capabilities.

- **Social Impact Starter: Nonprofit Fundamentals** – Starter Fundamentals eLearning course covers the activation experience including an overview of account configurations, system navigation and high-level techniques to ensure ongoing optimal use of your NetSuite system.
- **Starter Edition or Social Impact Starter Business Process Tutorials** – eLearning modules categorized by business process area that identify application features and the tasks performed by business process owners and administrators, based on leading practices.
- **Customizable Task-specific Quick Reference Guides** (job aids).

Additional guidance on information included with your pass.

LCS Pass – Starter – “Take As Needed” Components

You also have access to additional on-demand courses with demo accounts for those who want to dive in and learn more. These courses can be taken either before or after your go live.

- **ERP: Fundamentals** – Includes some topics previously included in the Starter Fundamentals with additional guidance on system maintenance and user adoption.
- **NetSuite Administration Fundamentals** – Provides content to gain a deeper insight into the NetSuite Administrator tasks if needed. For example, how to create custom elements in the user interface, manage roles and create custom roles, and design custom dashboards.

*Note: The Learning Cloud Support Pass - Starter is available only for SuiteSuccess Starter Edition or Social Impact Starter customers.