



NetSuite Services

## Learning Cloud Support Select for Customers



A few days of intense training may be enough to get up and running when you go live with a new solution. But over time you start to identify gaps in user knowledge. As your business grows, you see new opportunities that the solution can support but you don't yet have the in-house expertise to execute.

That's why ongoing access to training and experts is key to your business success. In today's fast-paced business environment, time is a precious commodity. People need to be continuously learning to keep operations at optimal levels.

### Key Benefits

- Empowered users
- Expanded user adoption
- Increased self-sufficiency
- Maximized productivity
- Increased goal achievement
- Strengthened long-term ownership

Learning Cloud Support (LCS) Select is a subscription-based ongoing training solution that enables you to easily and cost-effectively engage in continuous learning. With a wide range of options that include tailored end user training, guided walkthroughs, illustrated real-life scenarios, reference materials—LCS Select is your key to having the most empowered employees using updated information to drive your success with your NetSuite solution.

With LCS Select, you decide what you need and when you need it. LCS Select provides your company with quarterly 20-hour blocks of time to support your enablement needs.

### Top Reasons LCS Select Helps Businesses

- Continuous training after go-live with end user training designed for your teams using your configuration.
- Deliverables like customized task-specific performance support materials, training needs analysis and communication plans.
- Convert hours to attend a NetSuite's publicly offered course for any team member.
- Increased self-sufficiency and productivity for end users.
- Expanded use of NetSuite as proficiency accelerates.

### LCS Select Offerings for Your Hours:

- Guidance
- Training needs analysis
- Communication plans
- User Adoption
- Modules for customizable training
- Standard process end user eLearning tutorials
- Tailored end user quick reference guides
- And much more to meet your needs